

The background features a dark teal color with a complex, glowing circuit board pattern. In the upper right, there is a cluster of five teal hexagons. A red banner is located in the top left corner.

**.infront**

The Hybrid  
Cloud Company

# Infront Services

## Reimagine your IT

In their annual predictions, IDC states *"The build-out of hybrid cloud architecture and multi-cloud deployments are critical to all enterprises' digital transformation journey"*\*.

Organisations are rapidly adopting cloud services to increase flexibility, access innovation and adapt more rapidly to ever-changing business demands. Despite the benefits that cloud brings, organisations are ill-equipped to consume and manage these services.

It is about making IT easy to consume.

That's precisely what Infront does: helps organisations transform the way IT is consumed through the optimisation of your digital technologies and the business-critical systems that support them.

IDC Futurescape: Worldwide Cloud 2019 Predictions

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### Advisory Services

Get in-depth strategy and architecture that will drive business outcomes

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### Managed Services

Optimise your IT and business functions and get greater IT agility and scalability

5

### Professional Services

Implement technology solutions that deliver true business value

6

### Support

Receive the right level of support for your business operations

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### About Infront

Infront's proven IT expertise will help you transform your digital enterprise

## Advisory

Create value for business and be the change that is needed.

IT is an increasingly complex industry. Infront's advisory team leverage their in-depth real-world knowledge to deliver key capabilities that drive business, operational and technical outcomes.

Our approach provides simple, reliable and repeatable processes that ensure you can quickly realise the business benefits.

Infront's consultants work with you to identify the right delivery model for key application workloads - private, public or hybrid.

## Are you ready to transform your business?

Infront's Advisory Services include:

- General Consulting - whether it is ICT strategic planning which aligns technology with your strategic goals, architecture and roadmaps or cloud readiness assessments, Infront's consulting team will assist you with your journey to the cloud
- Hybrid Cloud Consulting - hybrid infrastructure brings together on-premises and cloud capabilities. Infront's consulting will provide you with an innovative solution aligning IT to your business needs
- Identity Management - the security to meet compliance requirements is critical to today's IT. Infront works with you to determine your identity management requirements from hybrid cloud identity to Multi-Factor Authentication

***“Through our strategic partnership with Infront, we have realised market leading solutions aiding in the removal of barriers to clinical information for our doctors and clinicians. The synergy between SAH and Infront continually delivers solutions that exceed the requirements of individual business units, resulting in unimpeded growth well beyond the scope of the project.”***

**- John Hoang, Solutions Architect, Sydney Adventist Hospital**

## Managed Services

Optimise your IT and business functions, and enable greater IT agility and scalability through Infront's managed services.

We take a holistic management approach to your IT; transforming your applications, modernising your infrastructure and maximising automation opportunities to create efficiencies, allowing you to focus on your business, while our IT experts focus on your technology.

Our managed outcomes will ensure you have the confidence to innovate and transform your IT strategy.

## Are you ready to optimise your IT and business functions?

Infront provides Managed Outcomes for:

### Back-up & Data Protection

Deploy a best-in-class class back-up and data protection offering for your data centre to protect all your data, across on premise and cloud services.

### Disaster Recovery

Go beyond simple backup and protect all your key workloads related directly to your business priorities and compliance needs.

### Cloud Operations

Receive comprehensive cloud operations management providing you with multi-cloud governance, operational control and visibility of cloud services and costs.

### Infrastructure Management

Effectively and efficiently manage your Infrastructure as a Service (IaaS) deployments, across on-premise and cloud assets

### Desktop as a Service

Optimise your IT operations by combining hardware and financing into a predictable monthly pricing model, creating clarity of your IT budget.

### Small and Medium Managed Service

Enhance business productivity for your SME with a fully managed IT solution. You can grow your business while we take care of your IT.

## Professional Services

To effectively design, implement and manage IT services, organisations require expert knowledge in a range of products and disciplines. Infront's comprehensive team of professionals have proven value in creating solutions that incorporate business, technical and operational requirements.

Infront designs, implements and delivers complete IT solutions, across on-premise and cloud. Infront takes a holistic approach to customer requirements, providing the most relevant solution for each unique enquiry.

## Are you ready to accelerate your IT and business transformation?

Infront creates and maintains innovative and flexible IT solutions. Infront's professional services capabilities span:

- Enterprise Architecture
- Technical Architecture
- Virtualisation
- Cloud
- Solutions from leading technology providers

***“MinterEllison’s relationship with Infront has evolved over many years. The success to the relationship is as a result of Infront taking the time to discover and propose infrastructure solutions that deliver the required business outcomes. The recent implementation of Data Protection as a service was commercially competitive, flexible in the delivery and allowed us to take advantage of all the benefits of cloud”.***

**- Nathan McGregor, Head of IT Infrastructure, MinterEllison**

## Support

Our revolutionary support is powered by personalised, proactive and predictive capabilities - an elite team of experts.

With over twenty years' supporting and delivering IT solutions for clients, you can rest easy, knowing you will have the support to meet your desired business outcomes. You will get the visibility and insights to work smarter and have the knowledge to address small issues before they become a higher risk.

## Are you ready to experience our support services?

Infront offers a single point of contact for all support and managed service requests and enquiries.

- 8am - 6pm Monday to Friday (AEST/AEDT) standard hours of support operation
- We work with you to understand your business requirements which will define your level of service and support required
- All staff responsible for the management or support of a service have been cleared to baseline clearance as a minimum
- Customer Success Manager who maintains and supports you through every step of your cloud journey

***“We're well placed to manage the extra workloads whichever direction we take. We don't have to worry about space or throughput on the storage or compute switches because the bottlenecks between them go away with this new architecture”.***

**- Bob Watson, IT Facilities Manager, Grains Research and Development Corporation**





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## About Infront

**For 20 years, Infront has been committed to providing you with the best IT solutions to deliver better business outcomes.**

We align people, processes and technologies for a fast, cost-effective way to transform IT and realise the benefits of Hybrid Cloud. We partner with you to make your journey to the cloud a success.

### Leverage our lessons learned:

Infront's proven case studies for:

- Infrastructure as a Service
- Platform as a Service
- Hybrid Cloud
- Cloud Operations
- Back-up and Data Protection
- Disaster Recovery
- Financial Cloud Governance
- Advisory Services